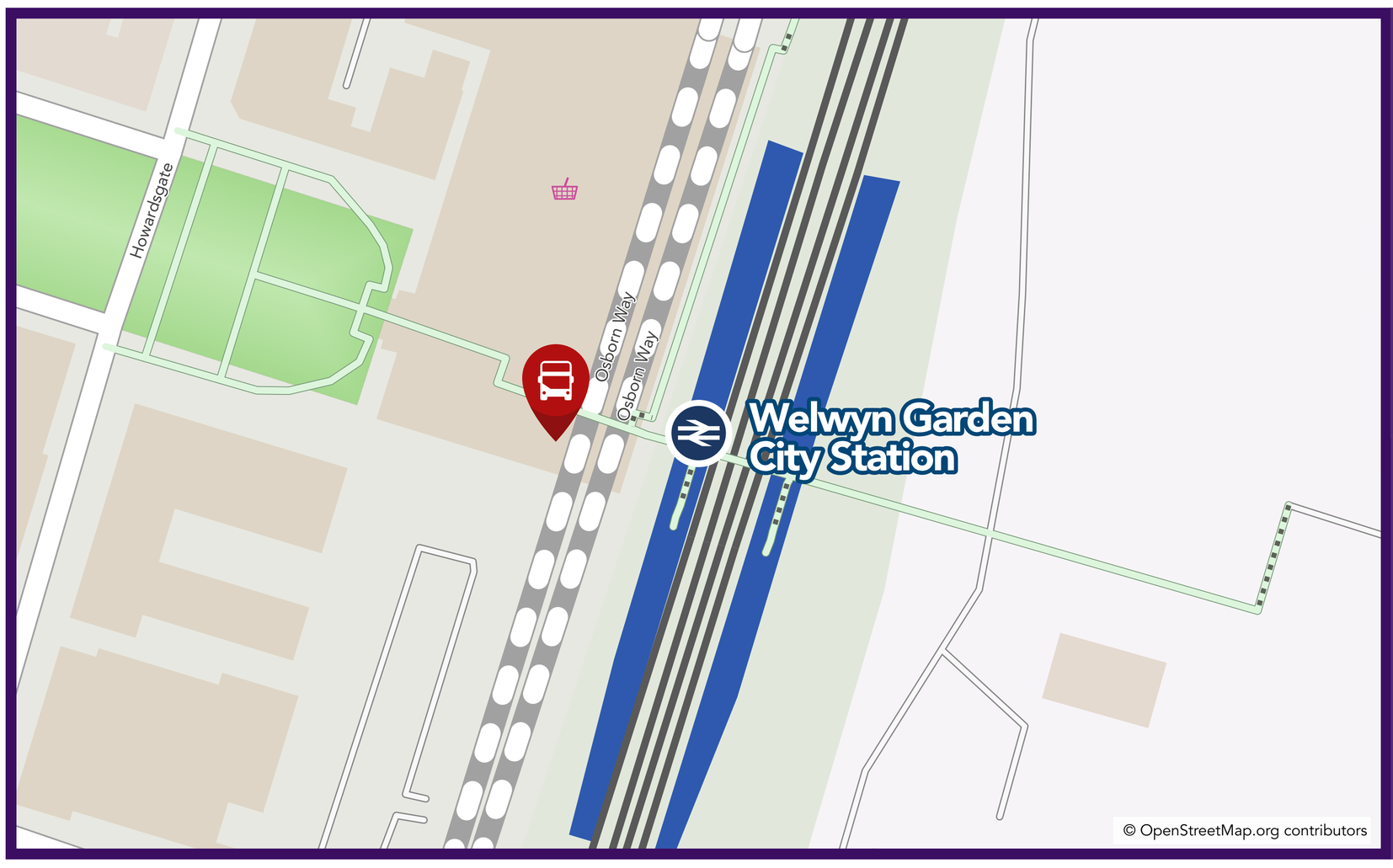
Where do I catch my replacement bus?

Welwyn Garden City

When trains are unable to run due to improvement works or disruption, dedicated replacement buses will stop at the locations shown below.

Rail replacement buses will display a prominent sign in the front window.

For journeys on regular scheduled buses, information on bus stops can be found on the separate “Onward Travel” poster or by scanning the QR code below to access the information page for this station.



All rail replacement buses:

Osbourn Way - Access from ground floor of shopping centre

3 mins walk from the station

what3words

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For the latest information and to plan your journey:

- visit **nationalrail.co.uk**
- call National Rail Enquiries on **03457 48 49 50**
- speak to a member of staff or press the information button on the Help Point

Assisted travel

When we provide rail replacement buses or coaches, we use accessible vehicles. If this is not possible, we will provide an alternative accessible option.

If you would like to speak to the assisted travel team about your requirements, please contact them on:

- **greatnorthernrail.com/assistedtravel**
- **0800 058 2844**
- **0800 138 1018 (Textphone)**

Travelling with a full size bike

For safety reasons, we can’t take non-folding bikes on rail replacement buses.

Buying a ticket

Please buy your rail ticket before you travel. Tickets cannot be bought onboard buses and you may be denied boarding if you attempt to board a bus without a ticket (unless ticket issuing facilities are not available).

Smartcard users

When boarding a rail replacement bus, please touch in and out at the station as usual.

Use What3words to navigate to your stop

Navigate to the stop using your phone using What3words. Visit what3words.com or download the What3words app and enter the reference words next to your stop on the map above to get precise directions.

2023-09_CI_GN_RRB_WGC_DR Display until: replacement issued

Find out more info about this station at

greatnorthernrail.com

Great Northern