

Rail Replacement Bus Information



Alexandra Palace

When trains are unable to run due to improvement works or disruption, dedicated replacement buses will stop at the locations shown below.

Rail replacement buses will display a prominent sign in the front window. For journeys on regular scheduled buses, information on bus stops can be found on the separate "Onward Travel" poster or by scanning the QR code below to access the information page for this station.



**Towards Finsbury Park and
Central London:**

Buckingham Road (Stop L)

2 mins walk from the station

 **what3words**
///busy.device.pets

**Towards Hertford North
and Welwyn Garden City:**

Station Road (Stop G)

2 mins walk from the station

 **what3words**
///knee.seats.kinds

For the latest information and to plan your journey:

- Use the Great Northern app
- Visit greatnorthernrail.com
- Call National Rail Enquiries on **03457 48 49 50**
- Speak to a member of staff
- Press the information button on the Help Point

Assisted travel

When we provide rail replacement buses or coaches, we use accessible vehicles. If this is not possible, we will provide an alternative accessible option.

If you would like to speak to the assisted travel team about your requirements, please contact them on:

- greatnorthernrail.com/assistedtravel
- **0800 058 2844**
- **0800 138 1018 (Textphone)**

Buying a ticket

Please buy your rail ticket before you travel. Tickets cannot be bought onboard buses and you may be denied boarding if you attempt to board a bus without a ticket (unless ticket issuing facilities are not available).

The Key Smartcard, Contactless and Oyster users

When boarding a rail replacement bus, please tap in and out at the station as usual.

Use what3words to navigate to your stop

You can navigate to your stop using what3words. Visit what3words.com or download the what3words app and enter the reference words next to your stop on the map above to get precise directions.



Travelling with a full size bike

For safety reasons, we can't take non-folding bikes on rail replacement buses



Scan the QR code or visit greatnorthernrail.com/livemap to view our live map for alternative routes during disruption



Scan the QR code or visit our website for more info about this station

greatnorthernrail.com →

Great Northern