

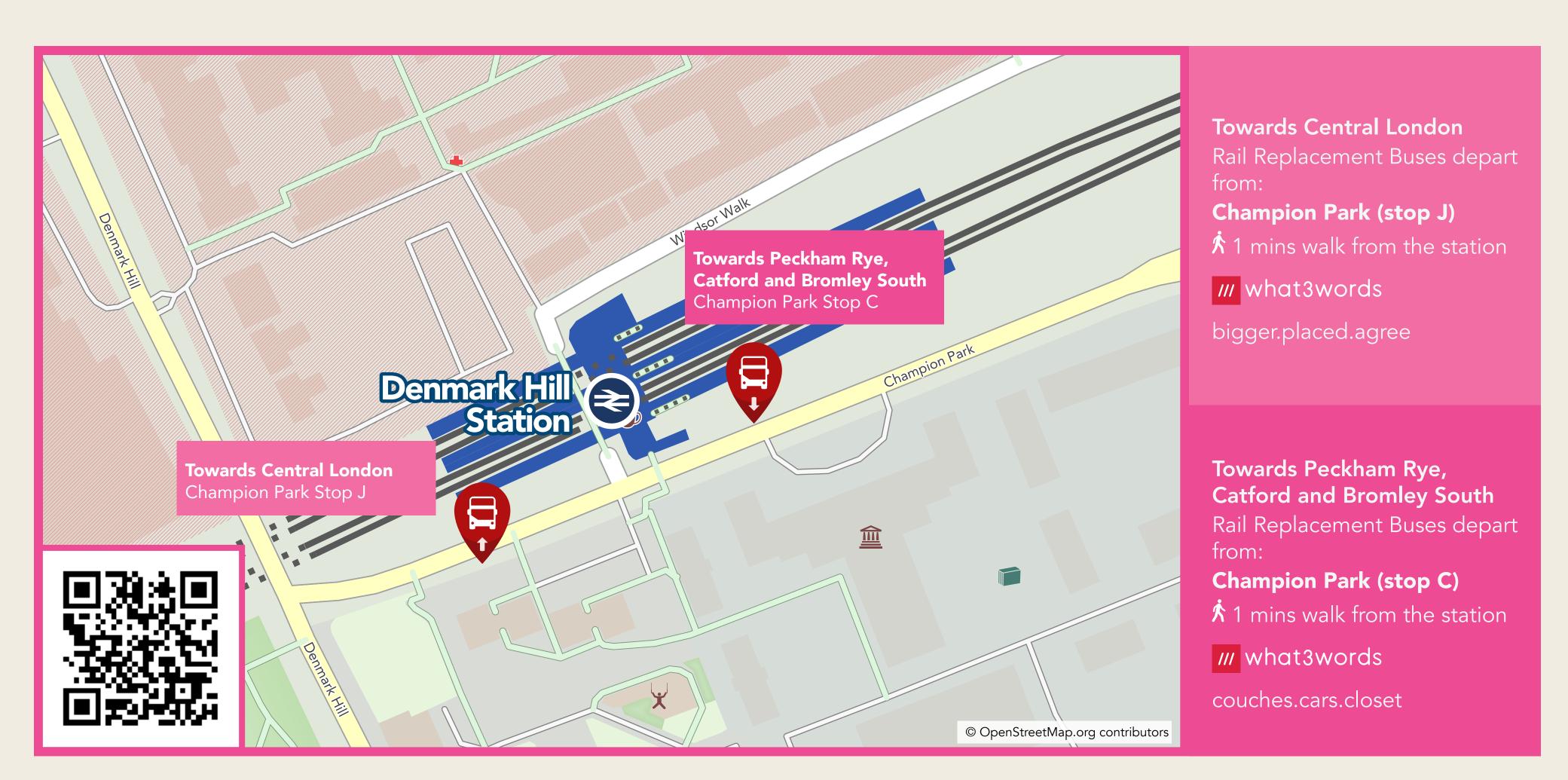
Where do I catch my replacement bus?

Denmark Hill Station

When trains are unable to run due to improvement works or disruption, dedicated replacement buses will stop at the locations shown below.

Rail replacement buses will display a prominent sign in the front window.

For journeys on regular scheduled buses, information on bus stops can be found on the separate "Onward Travel" poster or by scanning the QR code below to access the information page for this station.



For the latest service information and to plan your journey:

- visit nationalrail.co.uk/engineering or nationalrail.co.uk/disruption
- call National Rail Enquiries on **03457 48 49 50**
- ask a member of staff or press the information button on the help-point
- Where your journey is by regular scheduled bus, please plan this part of your journey at traveline.info

Many buses are unable to accommodate mobility scooters, cycles or prams. If you usually require assistance on your journey, please contact us to discuss your requirements:

- customerservices@thameslinkrailway.com
- **O** 0800 058 2844
- **©** 0800 138 1018

Buying a ticket

Please buy your rail ticket before you travel. Tickets cannot be bought onboard buses and you may be denied boarding if you attempt to board a bus without a ticket (unless ticket issuing facilities are not available).

When using regular scheduled buses during disruption, you may have to purchase a ticket for your journey and claim the cost back via our customer contact centre.

Smartcard users

When boarding a rail replacement bus, please touch in and out at the station as usual.

If your journey is by regular scheduled bus, we recommend you purchase a paper ticket for your journey to ensure you pay the correct fare. Some operators may not accept the Key.

Use What3words to navigate to your stop

Navigate to the stop using your phone using What3words. Visit what3words.com or download the What3words app and enter the reference words next to your stop on the map above to get precise directions from your current location.



